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INSTRUCTIONS FOR USE: IOS (APPLE) OR ANDROID SMARTPHONE
How to register the "GoBack QR" medal with the "portal.goback.eu" database

Remember that there are two types of medal: "GoBack QR" and "GoBack Bluetooth". The GoBack QR medal has all the same features as the GoBack BT medal, except the ability to be remotely detected and scanned. For both medals, the QR code can be scanned with a smartphone in order to contact the owner if a wandering animal is found – even if the owner has not yet reported it lost. The information below only concerns the simple "GoBack QR" medal provided by the vet during microchipping. It's quick and easy to customise it and get registered on the "portal.goback.eu" database.

After downloading the "GoBack Medals" app (App Store or Play Store) to your phone:
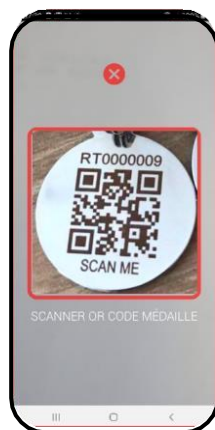
1 → **2** → **3** → **4** **5** **6**

1 Open the **"GoBack Medals" program** and select **"Register"** from the bottom of the screen.
A message will then appear, asking you to scan the medal's QR code.

2 Present the medal in front of your phone. You will hear a beep indicating that the medal has been correctly scanned, and another message will appear asking you to scan the barcode of the **"chip"** implanted in the animal. If you don't have access to the barcode for this chip but you know the number, you can enter it manually by selecting ⊗.

3 After scanning, another screen will appear displaying both the number of the medal and that of the chip implanted in the animal. The medal number will be displayed as **RT XXXXXXX**, and the **chip** number will be displayed as **250 26 91XXXXXXXX**. In this case, we have a French **chip** registered in the national ICAD pet database

Select **"Register"** from the top left of the screen.
A message will appear confirming that the medal has been recorded in the **"portal.goback.eu" database.** If the medal has already been recorded in the **"GoBack"** database, or if your phone is not connected to a telephone or wifi network, a registration failure message will be displayed.

Note: at this stage of registration, the medal recorded in the database will be considered active but not yet personalised. The owner will then need to log on to "portal.goback.eu" to create their account and assign the recorded medal to their pet.